

IMPORTANT INFORMATION ABOUT THE PARENT NOTIFICATION SYSTEM

The parent notification system notifies parents of important school announcements including student absences as well as other important information such as weather related delays and closings via phone, email, and text messages. Notifications of student absences are only sent via phone calls and do not include work numbers.

The caller ID of the broadcast messages will be Southern York County School District (717-235-4811).

Current contact information for parents can be reviewed and updated on the 'Emergency Contact Information Update' form in the Sapphire Web Portal. Please review this information and submit the necessary changes.

Parents may individually choose not to receive these messages to certain phone numbers by selecting 'No' in the 'Receives Voice Calls' or 'Text Messages' field next to those phone numbers.

If you have requested to receive text messages for the first time this year, you may receive a text message requesting that you "opt-in" to receive important information from the district via our SMS text messaging service. This message will help us to comply with wireless carrier requirements and protect against unsolicited text messages.

The message you receive will read similar to the following:

"Southern York CSD messages. Reply Y to subscribe or STOP to cancel. Msg&data rates may apply. Msg freq varies. Visit schoolmessenger.com/txt for info."

We encourage you to reply with "Y" or "Yes" when you receive this verification message if you would like to receive important messages from the district via text messages. If you do not reply, you will not receive any further text messages from our schools.

To opt out of all text messages from SchoolMessenger, reply with "STOP" to the opt-in message or any messages that you receive in the future.

Our district does not reimburse for any charges associated with sending or receiving text messages.

Special Notes:

- Calls will not be made to work numbers for staff at the Southern York County School District.
- The district will continue to report weather related cancellations and school closings via email and phone, on local radio and television stations, and on the district's website.
- If you need help with the parent notification system, please contact the district's help desk at helpdesk@syncsd.org or (717)-235-4811 extension 7262.